Electronic Acknowledgement Receipt				
EFS ID:	2606759			
Application Number:	10826160			
International Application Number:				
Confirmation Number:	8619			
Title of Invention:	Processing service requests for product support with indxed and clustered answer objects			
First Named Inventor/Applicant Name:	Hua-Jun Zeng			
Customer Number:	22801			
Filer:	David Steven Thompson/Pam Arsondi			
Filer Authorized By:	David Steven Thompson			
Attorney Docket Number:	MS1-1892US			
Receipt Date:	18-DEC-2007			
Filing Date:	15-APR-2004			
Time Stamp:	14:50:14			
Application Type:	Utility under 35 USC 111(a)			
Payment information:				

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$180
RAM confirmation Number	160
Deposit Account	
Authorized User	

File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
--------------------	----------------------	-----------	----------------------------------	---------------------	---------------------

4		D20429 pdf	256053	yes	
1		D29428.pdf	302cbd7d417c425c8d0d25a3f3702bc8 8954a259		9
	Multipa	rt Description/PDF files in	.zip description		
	Document De	Document Description		End	
	Miscellaneous Inc	Miscellaneous Incoming Letter		1	
	Information Disclosure Statement (IDS) Filed		2	9	
Warnings:					
Information:					-
2	NPL Documents	BY6950.pdf	480947	- no	8
			fef6c44223dcdfcdb46f8797ab9001cae9 6dd611		
Warnings:					
Information:					
3	NPL Documents	BW7854.pdf	490191	no	6
		<u>'</u>	86bb7b442c321bfb6c72c4a5ba4d37cb 1a9ae100		
Warnings:					
Information:		I	I		Γ
4	NPL Documents	BW7850.pdf	447751 c862bd4ffbde265add7bc93c7f12ee215	no	6
			1828447		
Warnings:					
Information:		T	T		Γ
5	NPL Documents	BW7828.pdf	254329	no	4
			8260ee2b77aad7647be2ca257fb6f7f62 305e912		
Warnings:					
Information:					
6	NPL Documents	BW7845.pdf	210317	no	4
			61d6f30f5c4157ee2745f782d5420e98ff 2d6dc8		
Warnings:					
Information:					
7	NPL Documents	BW7852.pdf	1029759	- no	16
			01e0e1cf3466ca7603c85944333bc107 b41140c0		
Warnings:					
Information:		Τ	T		Γ
8	NPL Documents	BW7839.pdf	531855	no	8
			5c5458dd4363145343cfd4dfb04b9eda b15b9a47		

Warnings:					
Information:					
9 NPL Documents	NPI Decuments	BW7796.pdf	215881	no	4
	M E Documents	B vv 7/96.pdi	dd87683a173844a97e055867afa28e85 9e3d8290		
Warnings:					
Information:					
10 NPL Documents	NPI Documents	BT9706.PDF	758270	no	8
	B19700.FDF	4a7c2d1d6a4f7f1a2cf6997634380be9e 82e41fe	110		
Warnings:					
Information:					
11 Fee Worksheet (PTO-06)	Fee Worksheet (PTO-06)	fee-info.pdf	8218	no	2
	iee-imo.pai	e1d49658bb07e4ed8a7f94a3205cac04 1940b7d1	110		
Warnings:					
Information:					
	Total Files Size (in bytes): 4683571				

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.